



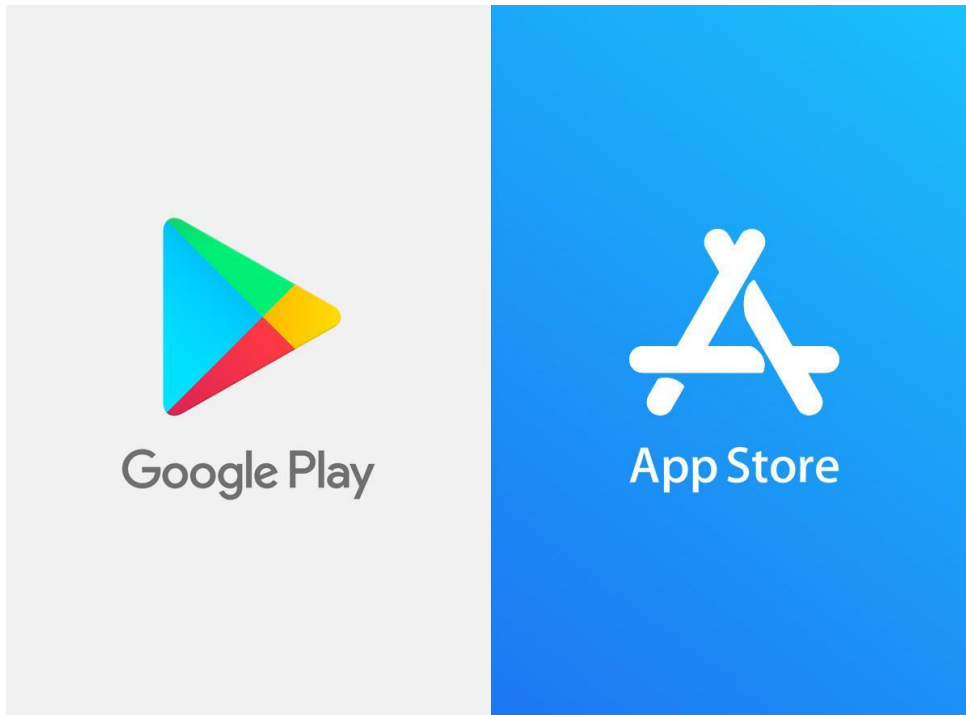
Electronic Visit Verification (EVV) System

Step 1:

Download **HHaEXchange+** app on your phone.

Android: Google Play

iPhone: App Store

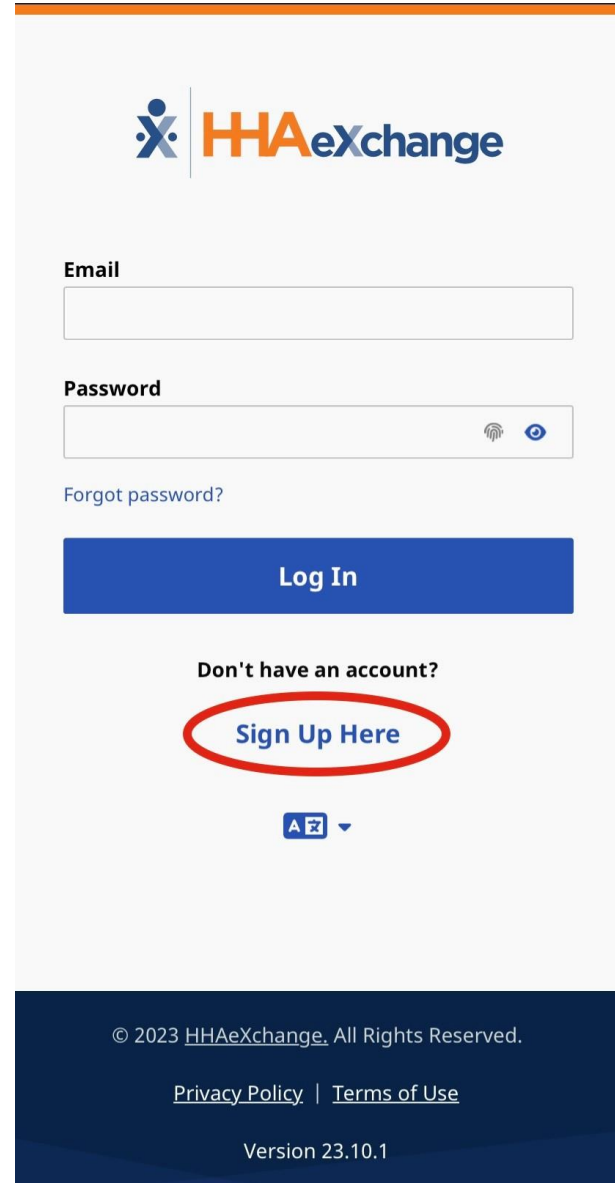


- Select your preferred language
- Click “**Apply**”

Language	
English	✓
Español	
中文 (简体)	
Русский	
Français	
한국어	
Português	
中文 (傳統的)	
Kreyòl Ayisyen	
Հայերէն	
বাংলা	

Apply

Step 2:
Click on “Sign up Here”



The screenshot shows the HHAExchange login and sign-up interface. At the top, the logo consists of a blue stylized 'X' icon followed by the text 'HHAExchange' in blue. Below the logo are two input fields: 'Email' and 'Password'. The 'Password' field includes a small icon for toggling password visibility. A link for 'Forgot password?' is located below the password field. A prominent blue button labeled 'Log In' is centered below the form. Underneath the 'Log In' button, the text 'Don't have an account?' is displayed, with a blue 'Sign Up Here' link circled in red. At the bottom of the main content area, there is a small icon for accessibility. The footer contains the copyright notice '© 2023 HHAExchange. All Rights Reserved.', links for 'Privacy Policy' and 'Terms of Use', and the version number 'Version 23.10.1'.

HHAExchange

Email

Password

Forgot password?

Log In

Don't have an account?

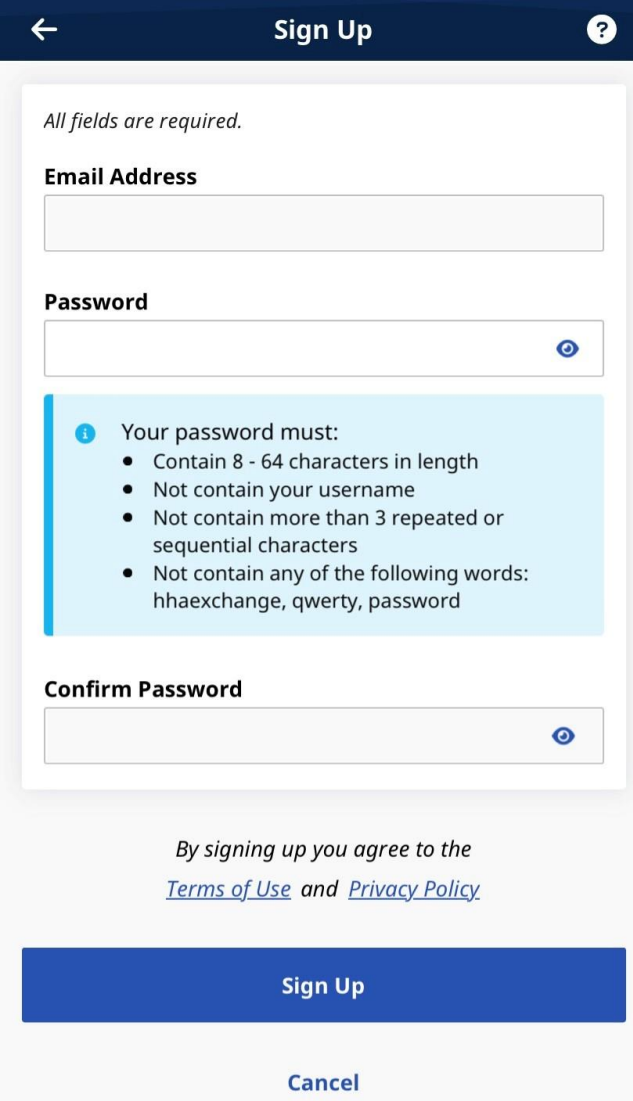
Sign Up Here

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[Privacy Policy](#) | [Terms of Use](#)

Version 23.10.1

Step 3:
Enter an **Email Address**, **Password**,
and **Re-type Password** for
confirmation, then click Sign up.

A mobile application sign-up screen with a dark blue header containing a back arrow, the text "Sign Up", and a help icon. The main content area is white and contains a form with three input fields: "Email Address", "Password", and "Confirm Password". Each field has a toggle icon on the right. Below the "Password" field is a light blue information box with a list of password requirements. At the bottom, there is a blue "Sign Up" button and a "Cancel" link.

← Sign Up ?

All fields are required.

Email Address

Password

Your password must:

- Contain 8 - 64 characters in length
- Not contain your username
- Not contain more than 3 repeated or sequential characters
- Not contain any of the following words: hhaexchange, qwerty, password

Confirm Password

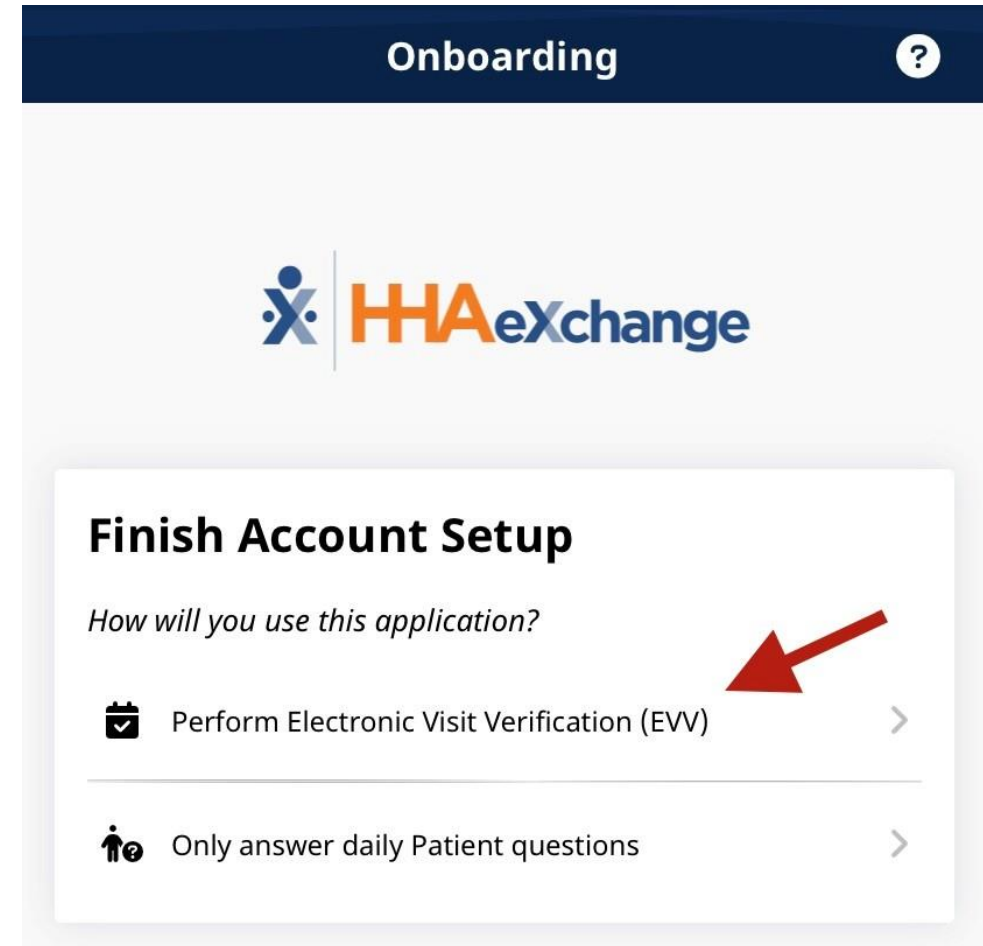
By signing up you agree to the [Terms of Use](#) and [Privacy Policy](#).

Sign Up

Cancel

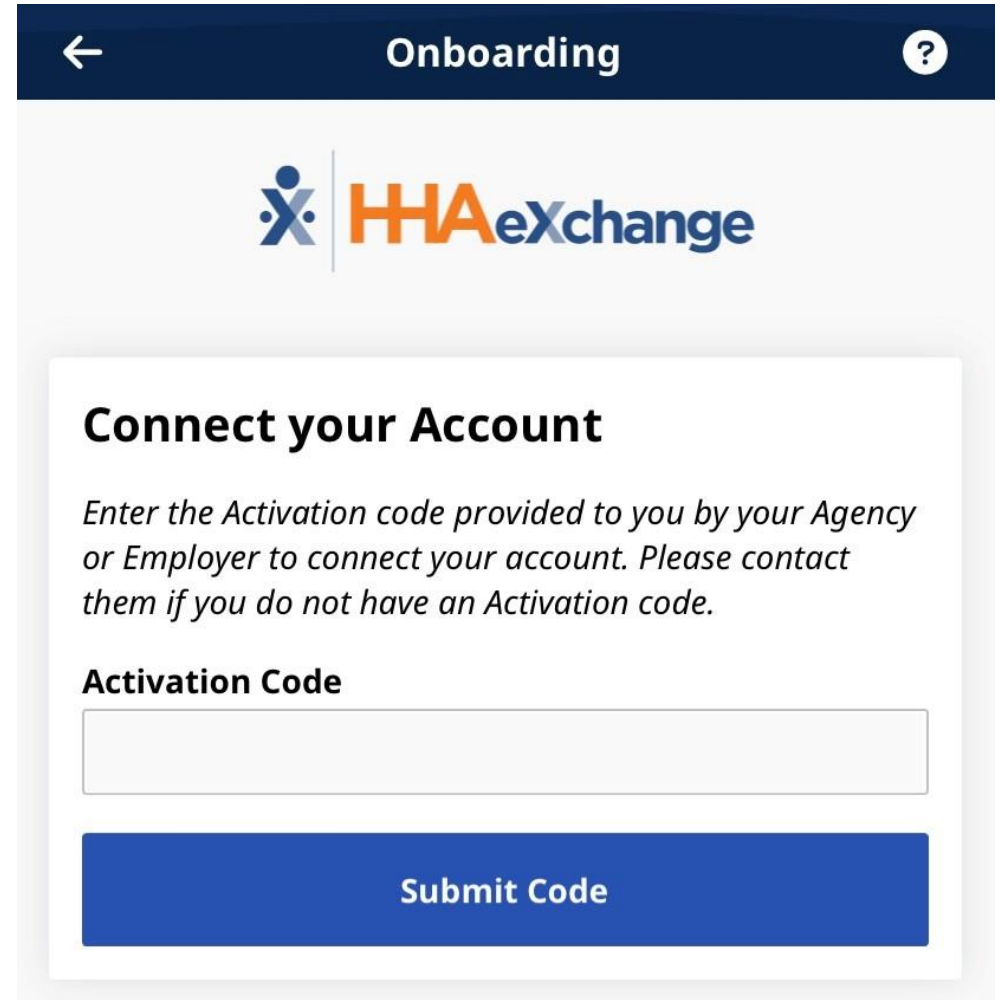
1. It should send you a message to you email.
2. Go to you email and open the email from **HHAeXchange**.
3. Click on **Verify Email**.
4. Go back to the **HHAeXchange+ App**
5. **Log in** using the email and password you created.

Step 4:
Click on “**Perform Electronic Visit Verification**”



Step 5:

Enter **Activation Code** provided by the agency



The screenshot shows a mobile application interface for 'Onboarding'. At the top, there is a dark blue header with a white back arrow on the left, the word 'Onboarding' in white text in the center, and a white question mark icon on the right. Below the header is the HHAexchange logo, which consists of a blue stylized human figure icon followed by the text 'HHAexchange' in blue. The main content area is white and contains a white box with a drop shadow. Inside this box, the heading 'Connect your Account' is displayed in bold black text. Below the heading is a paragraph of italicized black text: 'Enter the Activation code provided to you by your Agency or Employer to connect your account. Please contact them if you do not have an Activation code.' Underneath this text is the label 'Activation Code' in bold black text, followed by a large, empty white text input field with a thin grey border. At the bottom of the white box is a solid blue button with the white text 'Submit Code' centered on it.

Step 6:
Fill in your information, then click
Continue.

← Complete Registration ?

JIREH LIVING ASSISTANCE SERVICE LLC


All fields marked with an asterisk (*) are required.

First Name *


Last Name *

Last 4 digits of SSN *


Date of Birth *

Primary Phone Number

 Verification required via text message

Mobile Device ID

XXXXXXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX 

Continue

Step 7:

You will receive a text message to verify your phone number.
Respond to text message.

The screenshot shows the HHAExchange mobile application interface. At the top, the logo "HHAExchange" is visible on the left, and user profile and help icons are on the right. The main header is "Schedule" with a search icon. A light blue notification box is highlighted with a red border, containing the text: "Please verify your Primary Phone number (832) [redacted] in order to receive text messages and enable easier account recovery. Resend Verification Message". Below this, the text "No visits have been scheduled" is displayed. An illustration of a person with a calendar is shown. Below the illustration, the text "+ New Unscheduled Visit" is visible. At the bottom, a dark blue navigation bar contains three icons: "Schedule", "Members", and "Menu". A green confirmation message box is also highlighted with a red border, containing the text: "Registration complete! A message will be sent to the Primary Phone Number for verification".